

# WiFi Calling

You can make call and receive texts on your mobile phone even when you can't get a cell phone signal if you have WiFi calling. Instead of using your carrier's cellular network, WiFi calls and texts are routed through whatever WiFi network your mobile phone is connected to. That means you can still be reached in the subterranean levels of office buildings, meeting room dead zones, and anywhere else with good WiFi but no cellular signal.

## How to activate WiFi calling

### For Android Phones

WiFi calling has to be supported on your phone and by your carrier to work. The major U.S. carriers all support WiFi calling (AT&T, T-Mobile, and Verizon), but double check if you use another carrier. And, WiFi calling is generally available on Android phones that have been manufactured within the last few years.

However, WiFi calling isn't automatically enabled on Android phones. For stock Android phones, like the Google Pixel phones, or if you use the Google Phone app:

1. Open the Phone app
2. Tap the triple dots to open the menu and select Settings
3. You may see Wi-Fi Calling, where you can toggle on the feature. Or, you may need to select "Calls" and then you'll see the option to toggle on the feature.

For Samsung phones:

1. Open Settings
2. Select Connections
3. Toggle on Wi-Fi Calling


If these instructions don't work for your phone, open settings and select the search magnifying glass and type in "Wi-Fi Calling" and you should be taken to the correct setting.

Once you activate WiFi calling, you dial or text as usual. The routing of your call or text is handled automatically in the background.

If you make an emergency call, you should *always* provide your address. Emergency services will not automatically receive your location information as they would if you're using the cellular network.

## For Apple iPhones

When your iPhone has a low cellular signal, use Wi-Fi Calling to make and receive calls through a Wi-Fi network.

1. On your iPhone, go to Settings  > Cellular.
2. If your iPhone has Dual SIM, choose a line (below Cellular Plans).
3. Tap Wi-Fi Calling, then turn on Wi-Fi Calling on This iPhone.
4. Enter or confirm your address for emergency services.

*Note:* Emergency calls on your iPhone are routed through cellular service when available. In the event that cellular service isn't available, and you have enabled Wi-Fi Calling, emergency calls may be made over Wi-Fi, and your device's location information may be used for emergency calls to aid response efforts, regardless of whether you enable Location Services. Some carriers may use the address you registered with the carrier when signing up for Wi-Fi Calling as your location. When connected to Wi-Fi calling, your iPhone may not receive emergency alerts.

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When Wi-Fi Calling is available, "Wi-Fi" is displayed after your carrier name in the [status bar](#), and all your calls go through Wi-Fi.

*Note:* If the Wi-Fi connection is lost when you make calls, calls switch automatically to your carrier's cellular network using VoLTE (Voice over LTE), if available and turned on. See [View or change cellular data settings on iPhone](#). (VoLTE calls also switch to Wi-Fi when a Wi-Fi connection becomes available.) Contact your carrier for feature availability.